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Energy and Technical Regulation
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Submission on the Department for Energy and Mining (“the Department”) Stand-Alone Power Systems (“SAPS”) Consultation Paper

The Energy and Water Ombudsman (SA) Limited (“EWOSA”) welcomes the opportunity to comment on the Department’s SAPS Consultation Paper.

EWOSA is an independent Energy and Water Ombudsman Scheme in South Australia. It receives, investigates and facilitates the resolution of complaints by customers with regard to (inter alia) the connection, supply or sale of electricity, gas or water.

EWOSA broadly supports the provisions contained in the SAPS Consultation Paper. We support Option 2 as the most efficient mechanism for providing for the roll out of SAPS in South Australia and support the full suite of consumer protections as outlined in the Consultation Paper.

Thank you for consideration of this submission. Should you require further information or have any enquiries in relation to this submission, please contact Jo De Silva via jo.desilva@ewosa.com.au or phone (08) 8216 1851.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Jo De Silva'.

Jo De Silva
Policy and Communications Lead
Energy and Water Ombudsman SA