



## Authority to Act

### Important:

This authority allows the person or organisation nominated below to act on your behalf when dealing with Energy & Water Ombudsman SA.

Once you have authorised a person or organisation to act on your behalf, we may:

- seek information from that person
- provide information to that person
- deal with that person as though we were dealing with you.

### Authorisation:

I/We \_\_\_\_\_

hereby authorise \_\_\_\_\_ to act on my/our behalf

when dealing with Energy & Water Ombudsman SA in resolving my complaint about:

- Supplier: \_\_\_\_\_
- Case Address: \_\_\_\_\_

Your signature:

\_\_\_\_\_

Customer Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Case Reference Number: \_\_\_\_\_

### Please sign and return this form to us by:

- Mail: Energy & Water Ombudsman SA, Reply Paid 2947, Adelaide SA 5001
- Email: [contact@ewosa.com.au](mailto:contact@ewosa.com.au)

### Please note:

Authorising a person or organisation to act on your behalf does not take away your right to deal with us about your complaint. You can cancel or change this authority at any time.